

“Hello.”



“May I help you?”

Making quality connections between people is what makes a business, an agency, or an institution successful. At AffiniTel, we know that those connections are only successful when the telephone systems, data networks, or wireless networks are a seamless link to people across the country or in the next office. AffiniTel has provided state-of-the-art telephony systems, data infrastructure, emergency restoration services, and ongoing maintenance to over 3,000 Northern California businesses for 18 years, ensuring their connections represent the best in quality service.

telephone systems

data networking

rack and infrastructure

power backup

wiring

security

maintenance and repair

emergency restoration

BUSINESS TELEPHONY AND COMPUTING

If your business is moving, expanding, or establishing a presence in Northern California, AffiniTel can provide reliable, state-of-the-art telephone systems. Our experience with a variety of manufacturers and technologies allows us to match the best system for your needs, usage, and budget.

AffiniTel deploys:

- VoIP
- Call center technology
- Advanced call routing
- Unified Messaging

Whether your needs are simple or sophisticated, AffiniTel ensures that your telephony infrastructure supports your unique business advantages.

With Cisco-certified technicians and experience with security and data management, AffiniTel supports your networking, firewall, and backup infrastructure for your office.

AffiniTel ensures:

- Data network and computer systems are optimized against intrusion
- File management is easy to navigate
- Backup systems are in place
- Administration of your systems is streamlined.

AffiniTel's goal is to help you make the most out of your computing and networking resources.

Maintaining proper environmental conditions for your telephony and computer technology is critical. AffiniTel works with industry leaders, such as APC and Liebert, to deploy systems to manage the layout, airflow, and connectivity of your systems.

When your data and telephony systems are down, your office is out of commission. AffiniTel works to ensure that power surges and power outages do not affect your business. Taking into consideration your unique operations and other backup resources available, AffiniTel configures power backup to meet the specific needs of your organization.

In complex construction build-outs, a single point of contact for your data and telephony can streamline the management of a project. AffiniTel delivers structured voice and data wiring and works with a building manager's designated riser company and choice of network carriers.

AffiniTel seeks to make the process of moving or building as smooth as possible, while also delivering high quality wiring to meet your connectivity needs.

Monitoring and managing security information is becoming increasingly connected to networking and communications as companies move to centralize security management. AffiniTel can:

- Design and deploy your security system
- Warehouse data for easy access
- Streamline the investigation and management process

AffiniTel's security warehousing solutions reduce a company's litigation costs, archiving management efforts, and retrieval time of security information.

AffiniTel offers the best maintenance services in the industry through its breadth of experience, internal systems, and preventative maintenance program. These allow customers to enjoy a variety of benefits:

- Lower cost of administration for your existing telephony infrastructure
- Greater uptime for employees
- Minimum customer disruption due to down phone and paging systems

Maintenance and service customers enjoy priority response and 24 x 7 service.

Need to repair or restore your system in a hurry? AffiniTel provides quick response times and on-site technical service to get your business back up and running as soon as possible.

- 4 hour emergency service
- Service available 24 hours a day, 7 days a week

Your business depends on computing and telephony reliability. AffiniTel is there to support these systems.

MAINTENANCE AND SUPPORT

AffiniTel Clients

RETAIL

Dollar Rent A Car
Kinko's Copies
PCS SmartMart
Piazza's Fine Foods
Rite-Aid
Safeway Foods
Save Max
Williams-Sonoma

GOVERNMENT

California Department of Fair Housing and Employment
California Department of Finance
California Health and Human Services Data Center
California Highway Patrol
City of Burlingame
Internal Revenue Service
U.S. Department of Justice
U.S. Department of Labor

EDUCATION

California Virtual Academies
Delancey Street Foundation
Heald College
Jamestown School District
Larkspur Unified School District
San Francisco Unified School District
Sonoma Valley Unified School District
St. Ignatius College Preparatory
University of California at Davis

HEALTH CARE

Alliance Medical Group
Alta Bates Medical Resources
HCR Manor Care
Osteoporosis Foundation
Walnut Creek Medical Group

FINANCIAL SERVICES

Federal Home Loan Bank
Grubb & Ellis
U.S. Bank
WestAmerica Bank
Wells Fargo

REAL ESTATE AND CONSTRUCTION

Ameriquet Mortgage Company
Keller Williams Realty
New City Capital
Pacific Guarantee Mortgage
Whitecap Industries

PROFESSIONAL SERVICES

Eriksen, Arbuthnot, Kilduff, Day & Lindstrom
Freitas, McCarthy, MacMahon & Keating
Foote, Cone & Belding
Holland Parlette & Associates
Treadwell and Rollo
Senn Muelmans
Smith Lange & Phillips
State Farm Insurance
Van Wagoner Capital Management

TECHNOLOGY

MetroPCS
Monster.com
Travelocity.com

AffiniTel Partners

APC
Avaya
Cisco Systems
Comdial
Executone
KeyVoice
Liebert
Plantronics
Polycom
Sprint
Tadiran Telecom
TeleData Technology
ZyXEL



AffiniTel Communications

388 Beale Street
Suite 100
San Francisco, CA 94105

tel 415-808-7200

fax 415-348-1818

web www.affinitel.com

CA License #859893

